

Format No. –
Revision No. –
Eff. Date –

CORRIGENDUM – 02

Tender no. TPCODL/P&S/2025-26/1000002852

Tender for “Rate Contract for Call Centre Operations at TPCODL for 2 Years”.

Subject: Regarding revision of QR

S. No.	Clause	Existing	Revised
1	1.7 Qualification Requirement / Eligibility Criteria (3)	The Bidder should have all necessary certifications for running Call Centre from the DOT, Copy of Necessary certificates shall be submitted in this regard. In case bidder is not having License. Bidder shall submit an undertaking that in case they are the successful bidder, they shall obtain it before execution of contract.	Not Applicable

All other terms and conditions of the original tender shall remain unaltered.

Dated: 28.06.2025

Yours faithfully,
-sd-
Head – CCG, C&MM (TPCODL)