

Pre Bid Queries Response against Tender for "Rate Contract for Video Conferencing System with 5 Years Warranty Support at TPCODL (TPCODL/P&S /2025-26/1000003056)"					
Sl. No.	Page No.	Detailed Reference to Tender Document. Please specify Document No / Clause No	Description as per Bid Document	Remarks - Query / Clarification	TPCODL Response
1	17	Remote office VC device Specification Clause no : DIMENSIONS and Accessories	Remote control with 2 AAA batteries	Request you to change the clause as: Two CR2032 Lithium Batteries(flat , rounded for compact/small space and Long-lasting in standby/low drain)	Tender Clause may be read as "Bidder Should provide remote control unit along with battery for VC System"
2	17	Remote office VC device Specification Clause no :POWER REQUIREMENTS	12VDC/5A @ 100~240VAC, 50/60 Hz	Request you to change the spec as 100-240V, 19V, 2.1A(power consumption is 39.9 watt which is less than the given one)	Tender clause may be read as "12VDC/5A @ 100~240VAC, 50/60 Hz is the basic requirement.Any system proposed with better power rating is acceptable"
3	17	Remote office VC device Specification Clause no :Audio	20 Hz to 20 KHz frequency response Output 99dB	Request you to change it as 83 dB SPL @1W +/-2dB @ 1 meter (which is typical for human voice-focused devices like conference) ,speakers can achieve a maximum output of 99 dB SPL at 8W)	Tender Clause in "AUDIO: 20 Hz to 20 KHz frequency response Output 99dB" is removed
4	18	Remote office VC device Specification Clause no :Requirement	Windows 7, 8.1, 10, 11	Windows 7 is outdated, most of the device runs with Win8 Onwards	Tender Clause may be read as " Supported Operating System: Windows 10,11 , MAC - Mac OS 12,13,14 Compatible to VC System"
5	18	Remote office VC device Specification Clause no :Interface	Optional external microphone	6 built in microphone, pick up range 23 ft. (expansion mic not required for Basic device)/such basic devices dose not appropriately perform in larger than 20 ft room, so expansion mics are completely of no use.	This Clause in Interface-Optional external microphone is removed.
6	18	Remote office VC device Specification Clause no :Interface	3.5 mm stereo Audio In	can be replaced by Type C USB Port which, Audio In Port may not be relevant	Tender Clause may be read as " 3.5 mm stereo Audio In/Type-C USB Port"
7	18	Remote office VC device Specification Clause no :MANAGEABILITY / ACCESSABILITY	Through USB/LAN/Wi-Fi	Mandatory LAN Port for remote management, In addition Built-in compute for future ready device and to access "One Touch Join" feature and Teams Room/Zoom Room/Gmeet Room Solutions.	Tender Clause Stands.
8	17	ANNEXURE II/ Technical Specification	AUDIO - 20 Hz to 20 KHz frequency response Range	Request to change to 120 Hz to 16 kHz frequency response Range	Tender Clause may be read as " 120 Hz to 15 KHz frequency response Range"
9	17	ANNEXURE II/ Technical Specification	AUDIO - 20 Hz to 20 KHz frequency response Output 99dB	Request to change to 100 Hz to 20 KHz frequency response Output 90 dB	Tender Clause in "AUDIO: 20 Hz to 20 KHz frequency response Output 99dB" is removed
10	18	ANNEXURE II/ Technical Specification	INTERFACES - HDMI port 2.1	Request to remove	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
11	18	ANNEXURE II/ Technical Specification	INTERFACES - USB 3.0 Type-C	Request to remove	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
12	14	Delivery Terms	The devices should be delivered & installed within 4 weeks from RO date.	Kindly amend this Clause as " The devices should be delivered & installed within 6-8 weeks from RO date".	Tender clause may be read as " The devices should be delivered & installed within 8 weeks from RO date"
13	14	Payment Terms	Invoice to be raised on quarterly basis. Payment shall be released within 45 days of submission of error free Invoice duly certified by EIC/Site in charge.	As this is not the Services Work , kindly request you to amend this clause as " Invoice shall be raised against the delivery of the Material. And payment shall be released within 45 days of submission of error free invoice.	Tender clause may be read as " Invoice shall be raised after successful supply, delivery, Installation and Testing of VC Device & Payment shall be released within 45 days of submission of error free Invoice duly certified by EIC/Site in charge."
14	17	Technical Specification Dimensions and Accessories	Weight: 3 kg (with stand) (+/- 10 %) ,Remote control with 2 AAA batteries	Kindly remove this clause , as this vary Form OEM to OEM.	Tender Clause may be read as "Bidder Should provide remote control unit along with battery for VC System" Tender clause under Dimension & Accessories- Weight: 3 kg (with stand) (+/- 10 %) is removed.
15	17	POWER REQUIREMENTS	12VDC/5A @ 100~240VAC, 50/60 Hz	Kindly amend this Clause as " 12VDC/5A @ 100~240VAC, 50/60 Hz or OEM Dependent"	Tender clause may be read as "12VDC/5A @ 100~240VAC, 50/60 Hz is the basic requirement.Any system proposed with better power rating is acceptable"

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16	17	AUDIO	Stereo microphones: microphone array- Minimum 15 ft (+ 20%) pickup range.	Kindly amend this clause as" Stereo microphones: microphone array- Minimum15 ft pickup range".	Tender Clause Stands.
17	17	AUDIO	20 Hz to 20 KHz frequency response Range	Kindly amend this clause as" 80 Hz to 20 KHz frequency response Range"	Tender Clause may be read as " 120 Hz to 15 KHz frequency response Range"
18	17	AUDIO	Stereo speakers: 20 Hz to 20 KHz frequency response Output 99dB	Kindly amend this clause as" 20 Hz to 20 KHz frequency response Output 99dB/ 80 Hz to 20 KHz "	Tender Clause in "AUDIO: 20 Hz to 20 KHz frequency response Output 99dB" is removed
19	18	Application Requirement	Supported Operating System: Windows 7, 8.1, 10, 11 , MAC - Mac OS 10.12, 10.13, 10.14 .	Kindly amend this clause as" Supported Operating System : Windows 10, 11 & MAC- Mac OS 10.15 or later." As Windows 7 & 8 are older version.	Tender Clause may be read as " Supported Operating System: Windows 10,11 , MAC - Mac OS 12,13,14 Compartable to VC System"
20	18	Security	802.1x support , Certification management	Kindly remove this clause as this is BYOD device and does not connect to network.	Tender Clause removed
21	18	Interfaces	1x USB 3.0 Type-C port(with 2.0 compatibility),Optional external microphone, 3.5 mm stereo Audio In, Kensington security lock,802.11ac Wi-Fi wireless networking for manageability; IEEE 802.11a/b/g/n compatible, HDMI port 2.1, USB 3.0 Type-C, Bluetooth® 4.2	Kindly amend this clause as "1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, USB 3.0 Type-C, Bluetooth 4.2"	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
22	18	Additional Accessories	Expansion microphone, Display Mount, HDMI Cable	Kindly amend this Clause as " Display Mount, HDMI Cable (10M)"	Tender Clause may be read as " Device Mount, HDMI Cable (10M)"
23	18	Relative humidity	5-95%, noncondensing	Kindly remove this clause as this varys from OEM to OEM.	Tender Clause may be read as "RH should be less than 90% noncondensing"
24	17	AUDIO	20 Hz to 20 KHz frequency response Range	100Hz to 16kHz	Tender Clause may be read as " 120 Hz to 15 KHz frequency response Range"
25	17	AUDIO	Stereo speakers: 20 Hz to 20 KHz frequency response Output 99dB	100Hz to 16kHz 96dB	Tender Clause in "AUDIO: 20 Hz to 20 KHz frequency response Output 99dB" is removed
26	18		Support for standard audio and video UAC 1.0 Audio UVC 1.1/1.5 Video HID 1.11	UVC 1.0 and UVC 1.1 ~ 1.5 only	Tender Clause Stands.
27	18	INTERFACES	1x USB 3.0 Type-C port(with 2.0 compatibility)	USB2.0 Type-A	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
28	18	INTERFACES	Kensington security lock	Security lock jack	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
29	18	INTERFACES	HDMI port 2.1	HDMI 2.0	Tender clause may be read as " INTERFACES - Minimum requirement is 1x USB 3.0 Type-C port(with 2.0 compatibility), Power Connector, Bluetooth 4.2". Additional interfaces will be acceptable"
30	18	MANAGEABILITY / ACCESSABILITY	Through USB/LAN/Wi-Fi	Through USB only	Tender Clause Stands.
31	18	APPLICATION COMPATIBILITY	Certified for Microsoft Teams, Skype, Zoom, Webex, Meet, etc for Business	Zoom Certified only	Tender Clause Stands.
32	6	Qualification Criteria	The bidder should be a firm registered/incorporated under Companies Act, 1956 or Companies Act, 2013, and further amendment (s)	Request you to amend and please consider proprietorship firm to participate in this tender	Please refer Corrigendum-1