

PRE-BID QUERY FOR Rate Contract of Deployment of Digitizers/Surveyor for GIS Sustenance.- Tender Enquiry No.: TPCODL/P&S/1000003261/2025-2026			
Sr. No.	Detailed Reference to TPCODL Tender document. Please specify Document No / Clause No / Page No	Remarks - Query / Clarification	TPCODL Reply
1	2	3	
1	Page-18 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Item - Digital Cartographer at Technology Centre	TPCODL is clearly mentioned that 13 nos. of digitizers is required for the execute (mainly digitization) of mentioned BOQ quantity. Is there any specific requirement of specific no. of surveyors to execute the survey work?	Current tender is activity based only. Business Associate need to arrange manpower & tools based on activity on case to case basis. Please refer Corrigendum for the revised job scope & SLA.
2	Page-18 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Item - Digital Cartographer at Technology Centre	We have a concern regarding "who manage the whole digitizers/surveyors' team" where no senior resource will be considered?	TPCODL Core GIS team shall allocate and track the task assigned to digitizers and evaluate as per SLA criteria. The digitizers are expected to be software tool experts who can take up the digitization activity independently. TPCODL reserves the rights to screen resources before onboarding.
3	Page-19 Item - Timelines for various activities and SLA Calculation Criteria	How BA can identify/ understand about the variation/ deviation of work at per actual?	BA can monitor & keep their own record. However SLA will be monitored by TPCODL.
4	Page-18 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Item - Digital Cartographer at Technology Centre	Please clarify: As per the calculation based on the quantity mentioned in BOQ, the total volumetric of work, in terms of digitization, will be executed within 49 man-month, i.e., the total work can be executed by 2-3 digitizers only for the entire 2 years of contract period. (detail calculation attach)	Quantity mentioned in the tender is tentative & may vary on either side. Contract will be for one year.
5	Page-18 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Item - Digital Cartographer at Technology Centre	Please clarify: calculation based on the quantity mentioned in BOQ, the total volumetric of work, in terms of survey, will be executed within 208 man-month, i.e., the total work can be executed by 8-9 surveyors only for the entire 2 years of contract period. (detail calculation attach)	As stated in sl no 4 above.
6	Page-19 Item - Timelines for various activities and SLA Calculation Criteria	If bidder successfully completed the incidents within the timeline but the incidents are not validated by the concerned department due to any circumstances, then the incidents are treated as 1. Incidents successfully performed in a month - OK from bidder 2. Incidents violated - request to consider "successfully performed" due to completed within timeline.	Process for monitoring SLA mentioned in scope of job. Please refer corrigendum.
7	Page-18 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Item - Digital Cartographer at Technology Centre	Please clarify about the deployment of digitizers and surveyors (mainly location).	Anywhere in TPCODL area. Digitizers shall be at a central location.
8	Page-21 - Annexure - 1 (Price Schedule) BOQ Sl. No. - 7 Item - 1. Price Schedule - Digitizer & 2. Price Schedule – Surveyor	In the BOQ, the unit and quantity mentioned under " Digitization of a Point of Interest " and " Surveyor for a Point of Interest " are Nos. and 30.75 respectively. As per our understanding, mentioned quantity is incorrect because Point of Interest always belongs in number. Please clarify and update.	Please refer latest corrigendum for BOQ
9	Page-21 - Annexure - 1 (Price Schedule) BOQ Sl. No. - 5 Item - 1. Price Schedule - Digitizer & 2. Price Schedule – Surveyor	In the BOQ, the unit and quantity mentioned under " Digitization of consumer and network connectivity (consumer indexing) " and " Surveyor for consumer and network connectivity (consumer indexing) " are Nos. and 30.75 respectively. As per our understanding, mentioned quantity is incorrect because Consumer always belongs in number. Please clarify and update.	Please refer latest corrigendum for BOQ
10	Page-20 Item - Payment Terms	As per nature of work, below listed criteria can occur at any time. Please clarify regarding the billing criteria. 1. If no incidents received for any digitization or survey for a particular month, then what is the billing criteria? 2. If less incidents received from any digitization or survey for a particular month, then what is the billing criteria?	Billing will be activity based only.
11	Page-20 Item - Payment Terms	If no work or very nominal work is available in a particular month, then what is the criteria to calculate the billing? Because bidder deploy specific resources on the instruction of TPCODL, but TPCODL have no work for the time being. What is possible way to incur the cost of deployed resources?	Billing will be activity based only.
12	Page-20 Item - Payment Terms	Please clarify, If we achieve <90% in month-1 as per SLA calculation and month-1 balance work will be completed and achieved at month-2 along with month-2 updation work, then we are eligible for the balance amount of month-1?	SLA marks will be worked out on monthly basis only
13	Page-50 Item - 22.0 FORCE MAJEURE	Please clarify for deviation as per below listed scenario 1. Weather 2. Administration issue 3. Local area issue	As mentioned in GCC
14	Page-21 - Annexure II – Scope of Work, Activities and SLA for- Managed Services (Data) for GIS (Technical specification) Special Conditions and Provisions of the Contract: An amount of Rs. 2,000/= per day per resource shall be deducted from monthly running bills in case of non-availability of resources irrespective of digitizer or surveyor.	Request for consideration in case of health issue, emergency issue at family, unavoidable circumstances like administration issue, local area issue.	Revised job scope and SLA as per corrigendum will be followed.
15			TPCODL have the right to screen the competency of the persons who will carry out the job and accept/reject the resource