

Format No. –
Revision No. –
Eff. Date –

CORRIGENDUM – 01

Tender no. TPCODL/P&S/2025-26/1000005988

Tender for “Management of Customer Care Centre at TPCODL for 2 Years”.

Subject: Regarding revision of Bid Submission Timeline

Calendar of Events and BOQ Quantity stands modified as stated below:

S. No.	Clause	Existing	Revised
1	1.3. Calendar of Events (f) Last date and time of receipt of Bids	Last date and time of receipt of Bids 01.10.2025; 15:00 Hours	Last date and time of receipt of Bids 03.10.2025; 15:00 Hours

Revised BOQ Quantity

ANNEXURE I

SCHEDULE FOR ITEMS

Estimation Management of Customer Care Centre										
TPCODL/CCG/2025-26/1000005988										
S. No.	Item Description	HSN Code	Qty. per Month	Months	Total Quantity	UoM	Unite Rate (Rs.)	GST (Rs.)	All Incl. unit rate (Rs.)	All incl. BOQ Price (Rs.)
(A)	(C)	(C)	(D)			(E)	(F)	(G)	(H=F+G)	(I=HxD)
1	Customer Care Supervisor		66	24	1,584	EA				

Price Break-Up Format		
S. No.	Description	Skilled
1	Minimum Wages	562.00
2	Days	26.00
3	Minimum Wages (Basic + DA)	14,612.00
4	Statutory Bonus @ 8.33% on Basic & DA	1,217.18
5	Leave Encashment@ 5.77% on Basic & DA	843.11
6	Sub-Total (A)	16,672.29
7	EPF@13% of minimum wages	1,899.56
8	ESIC @3.25% of minimum wages	474.89
9	Contribution for Labor Welfare Fund	3.34
10	Sub-Total (B)	2,377.79
11	CTC (A+B)	19,050.08
12	Service Charge	
13	TOTAL (Sr. No. 11+12)	19,050.08

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Signature & Seal of the Bidder

NOTE:

- The bidders are advised to quote prices strictly in the format attached in the yellow highlighted cell as per the Excel Sheet shared in the ARIBA portal.
- The bidder must fill each and every column of the format attached. ***Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.***
- No cutting/ overwriting in the prices is permissible.
- The unit price should be exclusive of taxes & duties which are to be indicated in separate columns meant for the purpose.
- The bids will be evaluated commercially on “**all-inclusive line item-wise lowest unit rate**”
- The prices shall be FOR DISCOM Locations.
- All the costs pertaining to ROW/or any other expenses for execution of work is included in the scope of BA. Accordingly, the BA needs to consider this cost while submitting their Price Bid.

All other terms and conditions of the original tender shall remain unaltered.

Dated: 01.10.2025

Yours faithfully,
-sd-
Head – CCG, C&MM (TPCODL)